

## Volunteering Newsletter January 2017



**Thank You! Our volunteers have made a real difference to their local communities by donating 771 hours during November.**

### Courses For n-compass Volunteers

Thanks to everyone that attended our courses over the last few months, I'm afraid they are all finished now for 2016 but I will be looking at booking more in the new year!

### CHAT Line Make Over

Our CHAT line has currently been going through some great focus from one of our volunteers - Danielle Dawe. Daniella has lots of thoughts and ideas for the service to help, we have already had a cleanse of the system and she is currently sending emails to all our chat line volunteers. More things to come like fridge magnets and top tips for us all to use!

### Spice Manchester Christmas Markets Trip

Great to see Wendy (sitting in service volunteer) getting a mention & a photo on Spice Time Credits Facebook page!! Wendy attended



**Please feel free to get in touch!**

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a coach trip to the Manchester Christmas Markets for free! As Wendy is a member of Spice she earns Time Credits and can spend them in loads of ways all around the country. If your keen on knowing more, simply get in touch!

### Free Courses for Volunteers

We now have free courses for all our volunteers which will be starting in October and running until December, these are 3 hour awareness courses which are great for an introduction. If you're keen to know more simply get in touch.

### Huge Improvement

Great chat line results for November, 37.6% of the call made were answered! Which is actually 14%

better than October. Thanks for all the hard work while we are all making some improvements.

### Volunteering Opportunities

Don't forget we have lots of volunteering opportunities, you can even volunteer from home on our chat line, which has no cost to you at all and you could just do 1 hour a week if you like!

### Get in Touch

If you would like to know more about volunteering, please get in touch, I'm happy to come and meet with you and discuss how we can help you!

Please make sure you have my new mobile number if you want to get hold of me! 07710 171832.