

To fulfil our mission, we must ensure that we provide...

an effective service

to our stakeholders,
and that clear, accessible and strategic
communications support both our internal
operations and our relationships.

In order to assess how effective our services
are, and how well our relationships work,
we conducted our second annual
stakeholder survey in June 2017.

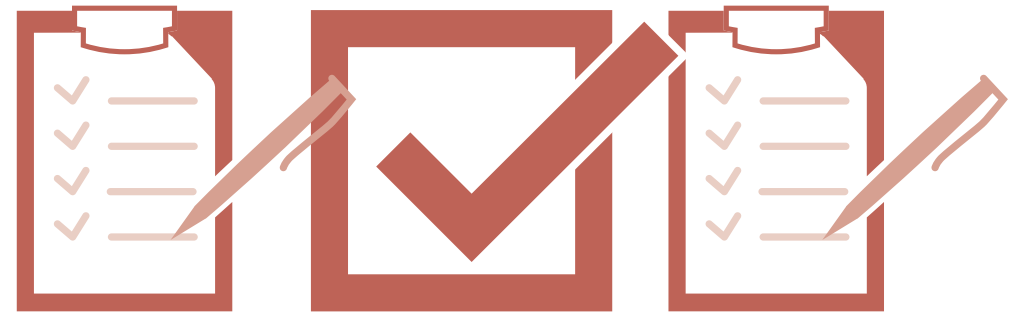
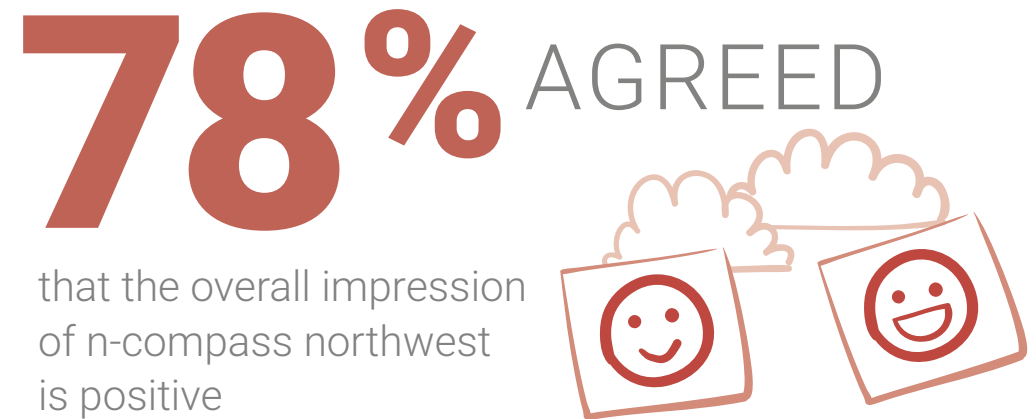
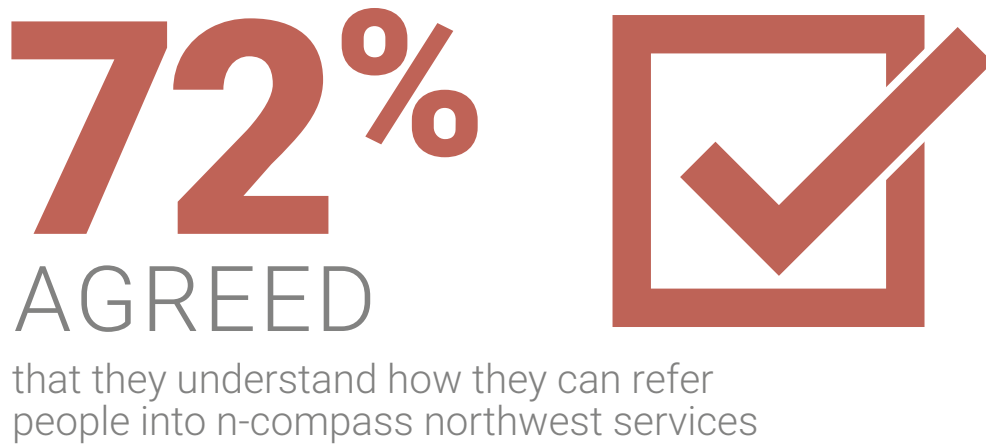
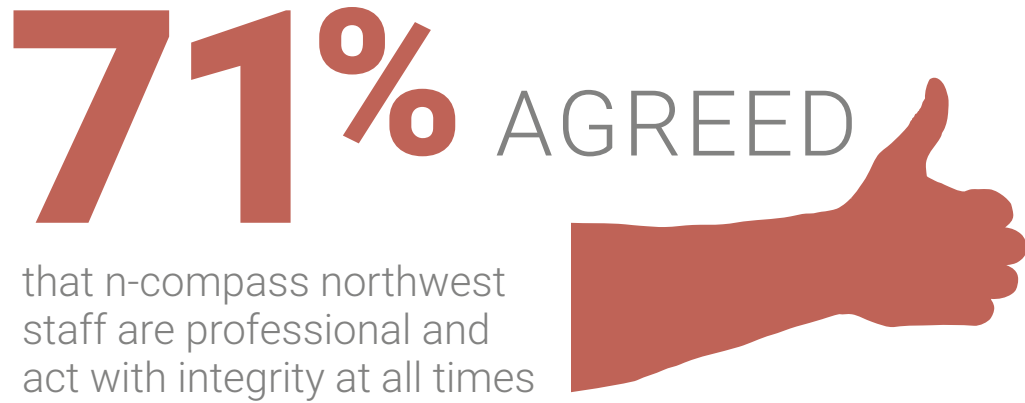
You can request access to the full survey by email from:
teresa.jennings@ncompassnorthwest.co.uk

Next survey date: June 2018

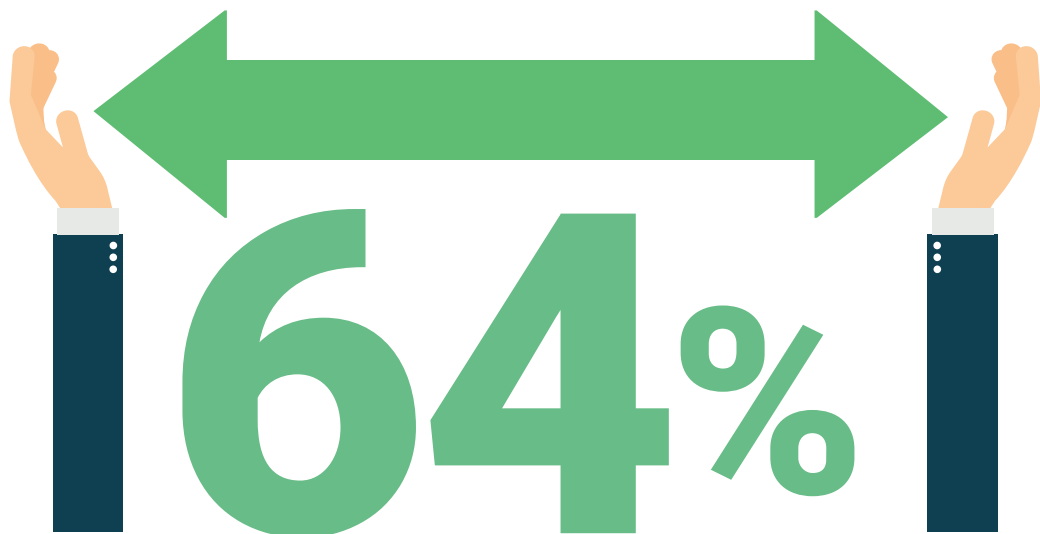
Our vision...

is to enhance the health and wellbeing of people
across the Northwest through providing localised,
innovative and responsive services.

The Results...



Where we'd like to improve...



AGREED THAT
they understood the
breadth of our services



AGREED THAT
n-compass northwest was accountable and transparent



AGREED THAT n-compass northwest understands and is responsive to the needs of stakeholders

We plan to...

BUILD UPON our improved **social media presence**

to articulate our
impact and outcomes
more effectively



CONTINUE to produce our **quarterly stakeholder newsletters**

to share information about
our services, innovation
and news with our partners



SHARE OUR annual and strategic **organisational plans**

so partners can
understand what we
provide and where we
are heading

